### **BUFFALO GENERAL MEDICAL CENTER**

100 High Street | Buffalo, NY 14203 (716) 859-5600

### **GATES VASCULAR INSTITUTE**

875 Ellicott Street | Buffalo, NY 14203 (716) 748-2000

### **DEGRAFF MEMORIAL HOSPITAL**

445 Tremont Street | North Tonawanda, NY 14120 (716) 694-4500

### **DEGRAFF REHABILITATION AND SKILLED NURSING FACILITY**

445 Tremont Street | North Tonawanda, NY 14120 (716) 690-2080

### **HIGHPOINTE ON MICHIGAN**

1031 Michigan Avenue | Buffalo, NY 14203 (716) 748-3100

# KALEIDA HEALTH LABORATORIES-ADMINISTRATION

115 Flint Road | Williamsville, NY 14221 (716) 626-7200

# MILLARD FILLMORE SUBURBAN HOSPITAL

1540 Maple Road | Williamsville, NY 14221 (716) 568-3600

### JOHN R. OISHEI CHILDREN'S HOSPITAL

818 Ellicott Street | Buffalo, NY 14203 (716) 323-2000

### VISITING NURSING ASSOCIATION OF WESTERN NEW YORK

2100 Wehrle Drive | Williamsville, NY 14221 (716) 630-8000

For more than 155 years, the hospitals and healthcare facilities of Kaleida Health have been providing quality care to the communities comprising the eight counties of Western New York. We are the largest healthcare provider, the largest private employer in the area and the premier teaching affiliate of the University at Buffalo. We are affiliated with Great Lakes Health System of WNY, the entity integrating Kaleida Health, ECMC and the University at Buffalo.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Please ask your care team.

ATENCIÓN: Si habla español, los servicios de asistencia lingüística están disponibles, de forma gratuita, para usted. Por favor, pregunte a su equipo de atención.

## Arabic/Sudanese

تنبيه: إذا كنت تتحدث العربية، فسوف تتوفر لك خدمات مساعدة لغوية مجانًا. يرجى أن تسأل فريق العناية الخاص بك.

Kaleida Health does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, source of payment, or age.





MILLARD FILLMORE SUBURBAN HOSPITAL

# **Surgical Services**





Millard Fillmore Suburban Hospital (Suburban) is a full service, 265-bed acute care teaching hospital. Located in Williamsville, one of Western New York's to serve the local community and nearby areas.



Taking care of our community means having a presence around our region. Millard Fillmore Suburban Hospital has built a strong reputation for providing high quality, compassionate care and serving as a vital health partner to Western New York. With a full range of services and exemplary team of physicians and staff, Suburban delivers on Kaleida Health's promise of excellent care.



fastest growing and safest suburbs, the facility is proud





At Millard Fillmore Suburban Hospital (Suburban), we perform over 22,000 surgical procedures each year, and tailor our programs and services to meet the needs of our community. With expert surgeons and operating room staff, upgraded surgical suites and the most advanced technology, including robotic and minimally invasive surgery, Suburban aims to exceed expectations when surgery is required.

We're proud to offer the amenities, service and expertise that make a difference for our patients, including:

### LOCATION

Millard Fillmore Suburban Hospital is located close to a variety of restaurants and shopping with nearby access to the New York State Thruway (I-90) and Youngmann Expressway (I-290). The hospital boasts many amenities that make being a patient or visitor an easier, more comfortable experience. While ALL parking at Suburban is free, we also offer valet parking for those who want the convenience of having their car parked and picked up for them for a minimal fee.





1540 Maple Road | Williamsville, NY 14221 (716) 568-3600 | kaleidahealth.org/suburban





# EXPERIENCED, CARING STAFF

Knowing that any surgical procedure can cause anxiety, our operating room staff does everything possible to make the process easier and more comfortable. The surgical team also provides comprehensive, easy-to-understand education on the day of surgery.





## PRE-ADMISSION TESTING

All surgical patients are encouraged to have their Pre-Admission Testing done at Suburban. This allows greater continuity of care by ensuring we have all the current medical information and lets our patients get acquainted with the hospital prior to their surgery. Patients are scheduled approximately one to two weeks prior to surgery, and receive a physical examination and any necessary tests such as blood work, urinalysis, chest X-ray or an EKG all in one place. Results are sent to their physician's office.

# STATE-OF-THE-ART OPERATING SUITES

Millard Fillmore Suburban Hospital boasts 13 recently upgraded state-of-the-art operating suites, including four robotic surgery consoles, to meet the demands of its robust surgical program. We offer procedures in the following specialties:

- Breast oncology
- Ear, Nose and Throat
- Plastic surgery
- General surgery
- Gastrointestinal
- Gynecology/GYN oncology
- Hand
- Head and Neck
- Orthopaedics and Sports Medicine
- Podiatry
- Spine
- Urology
- Vascular

More of the area's specialty board certified surgeons are practicing at Suburban than ever before because of our commitment to the best outcomes for patients, compassionate care and continued investment in technology and equipment to offer the most advanced techniques.





# MINIMALLY INVASIVE AND ROBOTIC SURGERY

The Center for Minimally Invasive and Robotic Surgery at Millard Fillmore Suburban offers patients the latest surgical technology with an extensive team of expertly trained surgeons.

These specialists undergo intensive training in order to meet Kaleida Health's strict credentialing requirements before being able to perform surgery using laparoscopic and robotic techniques. Home to one of the busiest and growing robotic surgery programs in the region, Millard Fillmore Suburban Hospital utilizes four of the most advanced robotic surgical consoles with surgeons and their teams performing over 1,500 robotic surgery cases last year alone. The benefits of minimally invasive and robotic surgery have quickly made it the type of surgery patients and physicians prefer, including:

- Fewer days in the hospital
- Decreased pain
- Decreased scarring
- Increased mobility
- Quicker return to daily activities

Conditions treated with minimally invasive and robotic surgery include:

- Uterine and cervical cancer
- Uterine fibroids
- Endometriosis
- Ovarian cyst removal
- Infertility
- Excessive menstrual bleeding
- Pelvic organ prolapse
- Prostate cancer
- Ureteropelvic junction (UPJ) obstruction
- Bladder and kidney cancer
- Vesicoureteral reflux
- Colon and rectal cancer
- Gallbladder disease and stones
- Hernia repair

### MODERN FACILITY AND COMFORT

Throughout their entire procedure, a patient's loved ones are kept up-to-date on their status and whereabouts with our white board tracking system, all while they wait in our comfortable surgical waiting area with wireless access and computer charging stations. After surgery, each patient is taken to the surgical care unit close by for monitoring while awakening from anesthesia. From there, our surgeons will personally provide updates to family and loved ones

For patients staying overnight, transportation to a nursing unit occurs after phase II recovery. Once the patient is admitted to a room, loved ones can visit and recovery can begin.

### **ROOM SERVICE**

The hospital offers hotel-style room service. Patients are able to order what they want, when they want it, from a diet-specific menu. Room service is available from 6:30 a.m. to 6 p.m., seven days a week. During that time period, patients are free to order anything they'd like from their menu, and it will be delivered within 45 minutes.

# VISITORS

Suburban makes it safe and convenient for family and visitors to find their way to their loved ones. After checking in at the information desk with their government issued I.D. and receiving a guest pass, visitors can proceed to the patient's room.

Visitor guidelines:

- Only two visitors are allowed per patient
- No visitors under age 14
- Every visitor is required to have a guest pass

General visiting hours are from 11:00 a.m.-8:30 p.m. Critical Care Unit (ICU & NICU) visitors should check with nursing units for specific guidelines.