

Delivery, Install Details & Return Policy

You will receive UPS Delivery of your system in 3 to 5 days based upon location from our shipping department in Arizona.

If using us to install your system you will receive a call from a licensed, insured handy man installer within a few days to have a convenient time to enter and install your system.

If self-installing please review the Install Video

30 Day 100% Satisfaction Money Back Guarantee - General Conditions

For a period of 30 days from the date of original purchase, we will refund the purchase price of the specified product for any reason except damage to any part of the product because of misuse; misapplication; negligence; alteration; accident; installation or operation contrary to our instructions, incompatibility with accessories not recommended by Perfect Water Technologies, Inc. or authorized agents, or damage caused by freezing, flood, fire, terrorism, or Act of God. In all such cases, regular charges will apply.

Filter elements and membrane elements may only be returned if unopened with the packaging intact.

- This warranty does not include service to diagnose a claimed malfunction in this unit. Liability is limited to repair or replacement of the product.
- Warranty does not include costs related to shipping, freight, transportation or other costs.
- This warranty is void if the claimer is not the original purchaser of the unit
- It is also void if the unit is not operated under normal municipal water or well water conditions, with potable water meeting the specified standard operating conditions and with all recommended filter changes and maintenance performed at recommended intervals.

We assume no warranty liability in connection with the product other than that specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. We do not authorize any person or representative to assume for us any other obligations on the sale of our products.

This warranty becomes effective when the system is installed correctly and successfully. Behind this product are years of research, design, and production skill. With proper installation and annual maintenance, our products will provide you and your family with years of trouble-free service. For updates on home water purification products please visit us regularly. Thank you for your purchase.

Return Policy

Please [call](#) or [email customer](#) service for return authorization. Items returned without authorization will not be accepted. Items are returned at the shipper's expense.

Bottled Water for Free and Perfect Water Technologies is not liable for shipping, freight, or transportation costs, for items damaged during shipping or other incidental or related costs. COD shipments will not be accepted.

Filter elements and membrane elements may only be returned if unopened with the packaging intact.

THE STANDARD OPERATING CONDITIONS FOR EACH SPECIFIC PRODUCT MUST BE MET AS SPECIFIED ON THE PRODUCT DESCRIPTION PAGE AND/OR OWNERS MANUAL FOR WARRANTY TO BE VALID.

Company Policies

30-day 100% Satisfaction Money Back Guarantee

For a period of 30 days from the date of original purchase, we will refund the purchase price of the specified product for any reason except damage to any part of product because of misuse; misapplication; negligence; alteration; accident; installation or operation contrary to our instructions, incompatibility with accessories not recommended by Perfect Water Technologies or authorized agents, or damage caused by freezing, flood, fire, terrorism, or Act of God. In all such cases, regular charges will apply. Filter elements and membrane elements may only be returned if unopened with the packaging intact. This warranty does not include service to diagnose a claimed malfunction in this unit. Liability is limited to repair or replacement of the product. Warranty does not include costs related shipping, freight, transportation or other costs. This warranty is void if the claimer is not the original purchaser of the unit or if the unit is not operated under normal municipal water or well water conditions, with potable water meeting the specified standard operating conditions and with all recommended filter changes and maintenance performed at recommended intervals.

We assume no warranty liability in connection with the product other than that specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. We do not authorize any person or representative to assume for us any other obligations on the sale of our products.

General Conditions

Damage to any part of these products because of misuse; misapplication; negligence; alteration; accident; installation or operation contrary to our instructions, incompatibility with accessories not recommended by Perfect Water Technologies or authorized agents, or damage caused by freezing, flood, fire, terrorism, or Act of God, is not covered by this warranty. In all such cases, regular charges will apply. This limited warranty does not include service to diagnose a claimed malfunction in this unit. Liability is limited to repair, replacement or refund of the product. This warranty is void if the

claimer is not the original purchaser of the unit or if the unit is not operated under normal municipal water or well water conditions, with potable water meeting the specified standard operating conditions and with all recommended filter changes and maintenance performed at recommended intervals.

We assume no warranty liability in connection with this product other than that specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. We do not authorize any person or representative to assume for us any other obligations on the sale of Perfect Water Technologies reverse osmosis systems and water treatment products. This warranty becomes effective when the system is installed correctly and successfully. Behind this product are years of research, design, and production skill. With proper installation and annual maintenance, our products will provide you and your family with years of trouble-free service.

Return Policy

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